CENTEK GROUP QUALITY POLICY

The Company's key aims and strategic direction are to be achieved by employing competent staff and ensuring that all the procedures relating to Company's functions, such as design, manufacture, testing and delivery, are controlled, monitored and continually improved.

The company's objectives are set and reviewed at the management system review meetings.

The understanding, implementation and maintenance of the Company's Quality Policy and Quality Objectives are required of all persons through all levels of the organisation.

Everyone within the Company is responsible for the quality of the work they perform, whether the work be directly associated with the Company's products and service or not.

- To all personnel is delegated both the defined responsibility and the authority to identify and evaluate quality problems and to initiate, recommend and provide effective solutions in relation to the processes or service they provide or control.

- Within the Quality Management System all persons in the organisation shall endeavour to ensure that the Company's products are designed, manufactured and supplied to meet the Customer's and statutory and regulatory requirements.

- The aim of the Centek Group is to provide a safe and reliable product to its customers and to continually improve both its service and its Quality Management System.

The Company places particular emphasis on obtaining client satisfaction by:

- Responding promptly to Customer enquiries and orders.
- A constant pursuit of quality, value and reliability in the product that the Company supplies to its Customers.
- Customer's recognition of the Company's quality, value and reliability through referrals.

The Quality Managers are the company's nominated Management Representatives and have the responsibility and authority for ensuring that the requirements of the Quality Manual and Company procedures are implemented and maintained throughout the Company.

Signed   Date 28.04.2022

Tom Crone

C.E.O. Centek Group

Excellence to the Core